



HEALTH QUALITY & SAFETY  
COMMISSION NEW ZEALAND  
*Kupu Taurangi Hauora o Aotearoa*

# Next steps

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improvement programme

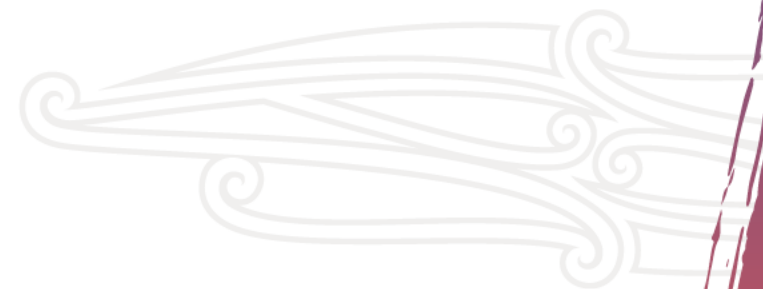


# 15 months from now

- Defined what good looks like
- Robust understanding of the barriers to achieving 'good'
- Identified processes to be changed or transformed
- Identified inequities
- Co-designed change ideas tested
- Have data that captures learning – what works, equity, unintended consequences
- Ability to contribute to a change package



# Action periods



# Key milestones

<b>Action period one</b> Nov 2022–Feb 2023	<b>Action period two</b> March–June 2023
Project team established	Co-design change ideas harvested
Identify key stakeholders	Change ideas prioritised for testing
Engagement	Theory for improvement (process measures established)
Capture experiences	Change ideas tested: high degree of belief they lead to improvement Data: outcome, process, balancing measures
Identify what good looks like and how we will know (outcome measures)	Ideas for change package generated
Diagnostic phase: understanding system influences, why things are this way	



Thank you – any reflections or questions?

