

## Notes of the 90<sup>th</sup> meeting of the Health Quality & Safety Commission Board on 18<sup>th</sup> February 2022 held via Zoom.

- Members: Dr Dale Bramley (Chair), Mena Antonio, Prof Peter Crampton, Shenagh Gleisner, Dr Tristram Ingham, Rae Lamb, Dr Jenny Parr.
- Staff: *In attendance:* Dr Janice Wilson, Gillian Bohm, Victoria Evans, Fritz Evile, Richard Hamblin, Kere Pomare, Hikitia Ropata, Bevan Sloan, Martin Thomas, Chris Walsh, Deon York (item 8), Heidi Cannell (item 9), Paula Farrand (EA to the Board), Shelley Hanifan (minutes).
- Guests: Rowena Lewis – Chair, Consumer Advisory Group, Morag McDowell – Health and Disability Commissioner, Rory Matthews, Kevin Allan and Tuhakia Keepa – Francis Health (item 9).
- Apologies: Mr Andrew Connolly, Dr Wil Harrison, Dr Collin Tukuitonga, Ria Earp and Stephanie Turner.

- The minutes of the previous meeting were **approved**.
- The actions of the previous meeting were **updated** and **noted**.
- The interests register, and special register of interests were **updated**.
- Members board related activities were **noted**.
- The Health and Disability Commissioner update was **noted**.
- A patient story was provided by way of a video.
- The chief executive report was **noted**.
- The financial report and risk register were **discussed**.

### Key decisions/actions

The board:

- a) **Agreed:** to appoint Dr Jay Ritzema-Carter to the *Perioperative Mortality Review Committee* to 31 December 2022.
- b) **Agreed:** to appoint Rob Vigor-Brown to the *Perioperative Mortality Review Committee* to 31 December 2022.
- c) **Noted:** that Denis Grennell, who was appointed as a member of the Perinatal and Maternal Mortality Review Committee in October 2021, has stepped down from his membership, in order to use his specific skills in a contracting capacity, as Pou Tikanga to the committee.

### Code of expectations for consumer engagement (the Code)

Chris Walsh provided a brief overview of the broad range of engagement on the Code that has taken place to date. Both the Partners in Care team and Ahuahu Kaunuku have been leading engagement, to get input and to encourage feedback on the Code.

The board discussed:

- the need for operational guidance and case studies. Current information on the Code is at a fairly high and generic level and therefore understanding how it can be applied may be difficult
- the need to understand how success will be measured
- the need for clear distinction between the Code of Rights and the Code of Expectations
- clarity around how the Code will be monitored and by whom
- the need to provide for, and distinguish between, both the consumer/whānau as the unit receiving services, and the representative of a group or network

- the need for the Code to support the value of both lived experience and expert advisors
- where complaints might be directed to for breaches of the Code.

The importance of a legislative framework was highlighted to ensure that responsibility for enacting the Code is firmly placed with service providers, and that specific reporting requirements are in place.

### **Review of National Mortality Review Function – Presentation by Francis Health**

Members of the Francis Health team presented their draft review of the National Mortality Review Function to the board.

The board raised the following discussion points:

- managing time delays for mortality information and contributing to real time action is challenging.
- we need accessible information for decision makers, that is available quickly.
- we need agency engagement, and may need specific ministerial support for this, as there are large demands already for cross-agency collaboration.
- consumer participation is an area which requires emphasis, and we need to consider how consumer groups are engaged with, both within this review and within ongoing processes of mortality review.
- value for money and the need to scale to resource is one point emphasised by stakeholders, and there is also a counter narrative that emphasises growing resource to support mortality review to do more.
- more thinking is needed around Te Tiriti o Waitangi and how to best enact it, within and through mortality review.
- more matauranga Māori views and engagement are needed.
- there is a need to focus on reducing inequity in mortality rates, and this must be prioritised.

### **Mortality Review Committee appointments**

The board considered two appointments to the Mortality Review Committees and agreed to:

- recommended appointments to the Perioperative Mortality Review Committee to 31 December 2022.
- The board noted a member of the Perinatal and Maternal Mortality Review Committee, has stepped down from his membership, in order to use his specific skills in a contracting capacity, as Pou Tikanga to the committee.