



**Present:** Chris Walsh (Chair), Traci Stanbury, Ezekiel Robson, Marj Allan, Courtenay Mihinui, Martine Abel, Camron Muriwai, Fonoifafo Seumanu-Mcfarland, Edna Tu'itupou- Havea, Marlene Whaanga-Dean, John Hannifin, Bernadette Pereira, Te Rina Ruru, Deon York, Gillian Bohm, Diane de Rochester (Minutes) – Health Quality & Safety Commission

**Guests:** Shaun McNeill

**Apologies:** Renee Greaves

The meeting commenced at 9:30am.

## 1. Introductions and welcome

Camron Muriwai opened the meeting with a karakia and the members responded with the waiata.

All members introduced themselves very briefly before the meeting commenced.

Chris welcomed everyone to the meeting and outlined some details of how the Consumer Network operates.

Diane went over the administration processes, with regards to travel, Loomio, payments and the expectations of some outside of meeting work for the Commission

## 2. Minutes of the meeting held 21 June 2018

The minutes of 21 June 2018 were confirmed as a true record.

Traci's report to be inserted.

### 2.2 Actions update

The actions list was considered and updated.

#### **Action:**

Diane to set up a date and time for Ezekiel and CAG to have a discussion prior to the 18 October meeting around his DHB data.

## 3. Commission Partners in Care report

Deon went through the previous report of 21 June and provided updates.

#### **4. Established Consumer Network members and staff introductions**

The established Consumer Network members outlined their backgrounds and how this reflected on their membership with the Consumer Network.

They each outlined the following:

- Areas of interest
- How they have contributed to the Commission and Consumer Network as a member of this group
- What they have learnt and what tips they can share with the new members
- Their most memorable contributions to the group.

#### **Top Tips**

- Speaking out
- Take whatever you can out of working with the group and the HQSC
- Everyone has their own perspectives and respect is important
- Listening is very important as everyone is there for a valid reason
- The path is there, this part of the system will back and respect you
- You are in a safe environment and will receive the support of the team and of the Consumer Network

#### **5. New Consumer Network members introductions**

The new members of the Consumer Network introduced themselves and talked about the various interests which had brought them to the Network.

This was a very informative and moving discussion and the team agree that the future of the new Consumer Network looked bright.

#### **6. Other Business**

There was no other business

**Close of meeting 2:56**

**Next meeting: 18 October 2018**

Date	Item	Action	Responsibility	Outcome
27 July 2018	2.2	Set up a date and time for Ezekiel and CAG to have a discussion prior to the 18 October meeting around his DHB data.	Diane	Completed – 3 October